# ASSURANCE WIRELESS USA, L.P. LIFELINE PLAN SCHEDULE OF RATES Effective January 1, 2022 

## Applicable Terms and Conditions of Service are set forth in AssuranceWireless Important Service/Product Specific Terms and Assurance Wireless General Terms and Conditions of Service

|  | California FREEdom® Plan with Free Data | California FREEdom ${ }^{\circledR}$ Plan with Free Data and Hotspot | AW CA Transitional Service ${ }^{1}$ (for former LifeLine customers) |
| :---: | :---: | :---: | :---: |
| Regular Rate | \$42.50 ${ }^{2}$ | \$42.50 ${ }^{3}$ | 10 cents per minute |
| Federal Lifeline Discount | \$5.25 | \$9.25 | N/A |
| California LifeLine Discount | \$16.23 | \$16.23 | N/A |
| Monthly Company Discount (funded by AW) | \$21.02 | \$17.02 | N/A |
| Monthly Discounted Rate | \$0.00 | \$0.00 | N/A |
| Number of Minutes | Unlimited | Unlimited | N/A |
| Domestic Messages | Unlimited | Unlimited | See rates below |
| Data | At Least 6GB ${ }^{4}$ | At Least 6GB ${ }^{4}$ | See rates below |
| Applicable Taxes, <br> Fees, and <br> Surcharges | None | None | As required by law for prepaid non-LifeLine service |
| California LifeLine <br> Taxes, Fees, and <br> Surcharges <br> Exemption | None (LifeLine Exempt) | None (LifeLine Exempt) | N/A (Exemption does not apply to non-LifeLine customers) |
| Per <br> Minute/Message Fee for Additional Minutes/Messages | Voice: Unlimited domestic (U.S.) voice minutes included with offer <br> Message (Text): Unlimited domestic (U.S.) messages (texts) included with offer | Voice: Unlimited domestic (U.S.) voice minutes included with offer <br> Message (Text): Unlimited domestic (U.S.) messages (texts) included with offer | Add'l minutes / messages: $10 \notin / \mathrm{msg}$ sent or received <br> Domestic Messaging Packs: <br> - $\$ 1.99$ for 50 messages <br> - $\$ 4.99$ for 200 messages <br> - \$9.99 for 1,000 messages |

[^0]$\left.\begin{array}{|l|c|c|c|}\hline & \begin{array}{c}\text { International text is not } \\ \text { included in the monthly } \\ \text { allocation of messages. }\end{array} & \begin{array}{l}\text { International text is not } \\ \text { included in the monthly } \\ \text { allocation of messages. }\end{array} & \begin{array}{c}\text { • }\end{array} \\ \hline \text { unlimited } \\ \text { messages }\end{array}\right]$

[^1]| Activation Fee for Service Conversion | \$39.00 ${ }^{7}$ | \$39.00 ${ }^{\text {8 }}$ | N/A |
| :---: | :---: | :---: | :---: |
| Discounted Activation Fee for Service Conversion **** | $\$ 0.00$ (discount funded by AW) | $\$ 0.00$ (discount funded by AW) | N/A |
| Cell Phone Fee initial activations | $\$ 0.00$ (provision of initial handset) | $\$ 0.00$ (provision of initial handset) | \$0.00 |
| Cell Phone Fee lost/stolen replacement device provided ${ }^{9}$ | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type |
| Cell Phone Fee broken phone within warranty period ${ }^{9}$ | \$0.00 | \$0.00 | \$0.00 |
| Cell Phone Fee broken phone out of warranty ${ }^{9}$ | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type |
| Cell Phone Fee Upgrade of Wireless Device (current feature phone customers) ${ }^{9}$ | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type | From $\$ 0.00$ up to a price not to exceed the retail price, depending on device type |
| Restocking Fee | \$0.00 | \$0.00 | \$0.00 |
| Deposit | \$0.00 | \$0.00 | \$0.00 |
| Early Termination Fee | \$0.00 | \$0.00 | \$0.00 |
| Nationwide Domestic (U.S.) Long Distance | $\$ 0.00$ (Included in the unlimited base plan) | $\$ 0.00$ (Included in the unlimited base plan) | 10 cents per minute |
| Picture <br> Message***** | \$0.00 | \$0.00 | 25 cents per message sent or received |
| Caller ID | \$0.00 | \$0.00 | \$0.00 |
| Call Waiting***** | \$0.00 | \$0.00 | $1^{\text {st }}$ leg is billed at 10 cents per minute and $2^{\text {nd }}$ |

[^2]|  |  |  | Call Waiting leg billed at <br> 10 cents per minute |
| :--- | :---: | :---: | :---: |
| Call <br> Forwarding***** | $\$ 0.00$ | $\$ 0.00$ | 10 cents per minute for <br> the minutes consumed <br> during the forwarded call |
| Voicemail | $\$ 0.00$ | $\$ 0.00$ | \$0.00 |
| 3-way Calling***** | $\$ 0.00$ | $1^{\text {st }}$ leg is billed at 10 <br> cents per minute and 2 2d <br> leg billed at 10 cents per <br> minute |  |
| Toll Domestic <br> Blocking | N/A | N/A |  |
| Mobile <br> Hotspot***** | N/A | N/A |  |
| International Long <br> Distance Blocking | $\$ 0.00$ | Included | $\$ 0.00$ |
| 900/976 Blocking | $\$ 0.00$ | $\$ 0.00$ | $\$ 0.00$ |
| Rollover Unused <br> Minutes/Text <br> Option | N/A | N/A | No |
| Contract Needed | No | No | No |
| Credit Check <br> Needed | No | No | No |

(****AW is responsible for funding the Activation Fee discount when LifeLine Service is established for a LifeLine Service-eligible customer, either for a new California LifeLine Service customer or for an existing California LifeLine Service customer who is "converting" from another LifeLine provider to AW. AW will subsequently seek reimbursement from the California LifeLine Fund for each LifeLine Service Activation that it believes is eligible for such reimbursement. However, AW will not seek or otherwise ask a LifeLine Service customer, whether a new LifeLine service customer or an existing LifeLine service customer who is "converting" from another LifeLine provider to AW, to pay an Activation Fee, even if AW subsequently learns that the Activation is not eligible for reimbursement from the LifeLine Fund.

California Public Utilities Commission Decision 14-01-036 provides, in Ordering Paragraph18: "All LifeLine telephone service plans, including bundled, promotional, and family plans, which meet or exceed the minimum service elements and are consistent with California LifeLine rules, shall be eligible for the California LifeLine discounts."

Assurance Wireless will comply with Ordering Paragraph 1 of Decision 17-01-032, which provides: "The reimbursement rate capped at $\$ 39.00$ for service connection/activation charges for California LifeLine wireless telephone services, with a limit of not more than two discounts per California LifeLine participant per year, shall continue until the California Public Utilities Commission addresses the issue in a subsequent decision or resolution. The two types of reimbursable activities for reimbursements of service connection/activation charges for California LifeLine wireless telephone services are i) when the California LifeLine participant establishes California LifeLine wireless telephone service for the first time; and ii) when
switching from one California LifeLine telephone service provider, whether wireline or wireless, to a California LifeLine wireless telephone service provider."

AW will also comply with Conclusion of Law 27 of Decision 17-01-032, which provides:
"California LifeLine participants who change to a different service plan offered by their current California LifeLine service provider, to a different service address, or to a different phone number should not be eligible for discounts for service activation/connection charges."

Please see AW's California Product Guide for all applicable Terms and Conditions. ( $* * * * *$ Feature availability based on handset capabilities and draws from existing monthly service plan data allotment.)

## Plan Summary:

| Plan Name | Plan Includes | Plan Charges | Additional Charges | California LifeLine Eligible |
| :---: | :---: | :---: | :---: | :---: |
| CA <br> FREEdom ${ }^{\circledR}$ <br> with Free <br> Data | Unlimited domestic (U.S.) voice minutes and unlimited domestic (U.S.) text messages | \$0.00 | International text is not included in the monthly allocation of messages. <br> Add'l or Pay as You Go Data Rates: <br> - Int'l: $20 ¢ / \mathrm{msg}$. sent \& $10 \phi / \mathrm{msg}$ to receive <br> - email \& IMs $10 ¢ / \mathrm{msg}$ (sent or received) <br> Data Packs:* <br> - $\$ 1.00$ for 100 MB <br> - $\$ 3.00$ for 500 MB <br> - $\quad \$ 5.00$ for 1 GB <br> - $\$ 10.00$ for 2 GB <br> - $\$ 20.00$ for 4 GB <br> - $\$ 30.00$ for 5 GB <br> * Data Packs expire after 30 calendar days | Yes (plan provides unlimited voice minutes and text messages) |
| CA <br> FREEdom ${ }^{\circledR}$ <br> Plan with Free <br> Data and <br> Hotspot | Unlimited domestic voice minutes, unlimited domestic text messages and 6 GB of data | \$0.00 | International text is not included in the monthly allocation of messages. <br> Add'l or Pay as You Go Data Rates: <br> - Int'l: $20 \phi / \mathrm{msg}$. sent \& $10 \notin / \mathrm{msg}$ to receive <br> - email \& IMs $10 \not \subset / \mathrm{msg}$ (sent or received) | Yes (plan provides unlimited voice minutes and text messages) |


|  |  |  | Data Packs:* <br> - $\$ 1.00$ for 100 MB <br> - $\$ 3.00$ for 500 MB <br> - $\$ 5.00$ for 1 GB <br> - $\$ 10.00$ for 2GB <br> - $\$ 20.00$ for 4 GB <br> - $\$ 30.00$ for 5 GB <br> * Data Packs expire after 30 calendar days |  |
| :---: | :---: | :---: | :---: | :---: |

Notation: Assurance Wireless will contact the California FREEdom® Plan with Free Data subscribers who have feature phones to offer free upgraded devices by June 30, 2021 and will workwith the Commission to address service plan changes or if necessary, remove from the California LifeLine program any customers who decline the upgrade offer


[^0]:    ${ }^{1}$ Available only to former California LifeLine customers no longer participating in California LifeLine service.
    ${ }^{2}$ The regular rate reflects the pricing of the offer. However, this offer is available only to approved California LifeLine customers for as long as they are eligible. It is not available to non-Lifeline customers at the regular rate.
    ${ }^{3}$ The regular rate reflects the pricing of the offer. However, this offer is available only to approved California LifeLine customers for as long as they are eligible. It is not available to non-Lifeline customers at the regular rate.
    ${ }^{4}$ Unless your device is connected to Wi-Fi, your phone's software installations will deduct from your monthly data amount.

[^1]:    ${ }^{5}$ Activation fee assessed upon service activation for Lifeline is discounted for CA LifeLine eligible customers. As used herein, "Activation" means "initiation or reestablishment" of California LifeLine Service. See note **** below. ${ }^{6}$ Activation fee assessed upon service activation for Lifeline is discounted for CA LifeLine-eligible customers. See note **** $^{\text {* }}$ below.

[^2]:    ${ }^{7}$ The Activation Fee for Service Conversion is assessed upon conversion from another California LifeLine Service provider to AW's California FREEdom ${ }^{\circledR}$ plan. However, the Activation Fee is discounted to $\$ 0.00$ through an AWfunded discount which is provided by AW for customers who choose to migrate to AW's California FREEdom ${ }^{\circledR}$ plan, regardless of whether the customer is eligible for an activation/connection reimbursement pursuant to Commission Decision 17-01-032 in R.11-03-013. As used herein, service "conversion" means a change from another California LifeLine Service provider to AW for California LifeLine Service ("carrier change"). See note **** below.
    ${ }^{8}$ The Activation Fee assessed upon service conversion to AW's California FREEdom ${ }^{\circledR}$ plan with Free Data and Hotspot is discounted to $\$ 0.00$ through an AW-funded discount which is provided by AW for customers who choose to migrate to AW's California FREEdom ${ }^{\circledR}$ plan with Free Data and Hotspot, regardless of whether the customer is eligible for an activation/connection reimbursement pursuant to Commission Decision 17-01-032 in R.11-03-013. See n. 7 supra and note ${ }^{* * * *}$ below.
    ${ }^{9}$ See information below concerning AW's California LifeLine Service Handset Policies

